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Landlord Performance Report Delivered to ng homes tenants

Our Landlord report which highlights our performance over the past 12 months has been issued to all of our tenants. The document is a requirement of the Scottish Social Housing Charter which sets the standards and outcomes that all Housing Associations should aim to achieve when providing services to its tenants.

The Landlord Report contains detailed information and measures how ng

homes performed against Scottish averages.

To download a copy of the Landlord Report click [here](#).

To download a copy of the Scottish Housing Regulator Landlord Report on ng homes click [here](#).

Over the years ng homes have developed many ways to listen to customers views including satisfaction surveys, newsletters, this website, social media, public meetings and community events.

Feel free to provide us with any feedback on the report by contacting your local office or you can

e-mail us at: info@nghomes.net.

This email address is being protected from spambots. You need JavaScript enabled to view it. .

ng homes is a trading name of North Glasgow Housing Association

Our vision is to create a community where people can flourish and prosper.